



CUSTOMER DETAILS

Name of Customer:		Registered no:	
Business address:			
Postcode:		Telephone no:	
Authorised representative:		Email Address:	
MPAN:		MPR:	
Site address(es):			

To whom it may concern: I/we have appointed:

BROKER DETAILS

Name:	The Utility Management Company
Business address:	Adamson House, Towers Business Park, Wilmslow Road, Didsbury, Manchester.
Postcode:	M20 2YY
Telephone no:	0161 9553691

To act on our behalf in relation to the supply of electricity, gas and/or water.

We hereby authorize the Broker and its appointed representatives to carry out the activities listed below on our behalf.

Access industry held data including consumptions, contract end dates, metering information, issue termination notices should the need arise and opt out of future contract renewals on our behalf.

Contact our current supplier to resolve any issues arising, therefore they can request all billing information and authorize any adjustments, refunds, or billing amendments.

We understand that the Broker may use the services of online direct limited 300 Pavilion Drive, Brackmills, Northants, NN4 7YE (Company no: 03599738) to assist in carrying out these activities:

Raise and deal with complaints on our behalf to a satisfactory resolution (The supplier will notify the customer if a complaint is raised on the account and confirm when this has been resolved)

This Letter of Authority does not give the Broker authority to sign/enter into a contract on our behalf.

We agree and accept that:

- the Broker is acting as an introducer for energy suppliers and is not acting as our agent;
- the price of any contract we agree with an energy supplier includes a commission payable by the energy supplier to the Broker for the services provided by the Broker and/or its appointed representatives.
- a credit check may be carried out against us (and/or our directors/partners/owners).
- such commission shall be incorporated into the energy supply unit rates [we/I] agree with the energy supplier as a p/£ per kWh price uplift and/or as a fixed price (£) uplift to the standing charge, for the duration of the energy supply contract
- the applicable uplift for our energy supply contract(s) is a min {0.02p} per kWh up to a maximum of {0.05p} per kWh per mont quarter/annum for the duration of the energy supply contract.

We confirm that we have authorized the Broker to use our customer data for the purposes of delivering services to us and to share that data with selected relevant third parties in order to do so.

This letter of authority is effective from the date of signature and remains valid for a period of 12 months from such date. This letter of authority supersedes all previous letters of authority.

Signed:		Print Name:	
For and on behalf of the Customer			
Position:		Email address:	
Date:			